

## **IN RECOGNITION OF "9-1-1 DAY"**

WHEREAS, the Public Safety Communications Dispatchers are typically known as "911 Dispatchers"; and

WHEREAS, the 9-1-1 Dispatchers are typically the first contact with a citizen when an emergency occurs; and

WHEREAS, the 9-1-1 Dispatcher's job is to listen to the information offered by the caller, ask appropriate questions to discover the true nature of the call, assimilate the information quickly and then make a decision about how to field the call; and

WHEREAS, the 9-1-1 Dispatcher's decisions can dictate the entire Department's response; and

WHEREAS, the reality is that few emergency or non-emergency respondees can effectively and efficiently perform their assigned task unless the initial information, determinations and transmissions are correct.

NOW, THEREFORE, I, Bob Young, Mayor of the City of Augusta, Georgia, do hereby proclaim Wednesday, September 11, 2002 to be "9-1-1 DAY" in Augusta in honor of these outstanding and dedicated public servants.

IN WITNESS WHEREOF, I have hereunto set my hand and caused the seal of Augusta, Georgia, to be affixed this eleventh day of September 2002.